

CDRP Center Caseload Statistics Mid-Fiscal Year Comparison Report

The following summary compares statistical caseload data reported for the periods October 1 through March 31 of Fiscal Year 2023-24 (FY24) and Fiscal Year 2024-25 (FY25).

Prepared for **Statewide Comparison** on May 15, 2025

Case Totals														
Total Referrals			Conciliated			Mediated ¹			Facilitated			No DR Service ² %		
FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ %
11905	7844	(4,061)	86	291	205	3052	2848	(204)	3704	1727	(1,977)	42.5	38.0	(4.6)

Case Source & Type Diversification Summary							
Top Three Referral Sources							
FY24			#	FY25			#
1	CTS: Courts		8801	1	CTS: Courts		4987
2	SCH: Education Institution		2640	2	SCH: Education Institution		2148
3	SEL: Self		287	3	SEL: Self		432
Top Three Dispute Types							
FY24			#	FY25			#
1	LAN: Landlord/Tenant		3946	1	CON: Breach Contract		2882
2	CON: Breach Contract		2974	2	SCH: School Problems		2151
3	SCH: School Problems		2634	3	DIK: Divorce w/ children		473

Case Length	FY24	FY25	Δ
Intake to Disposition (days)	25.5	30.1	+4.6
Mediation Duration (mins)	76.2	83.9	+7.7

Report Notes:
¹ Includes cases mediated to agreement, partial agreement, and without agreement.
² Percent of cases referred where no dispute resolution event occurred

CDRP Center Caseload Statistics Mid-Fiscal Year Comparison Report

The following summary compares statistical caseload data reported for the periods October 1 through March 31 of Fiscal Year 2023-24 (FY24) and Fiscal Year 2024-25 (FY25).

Prepared for **Citizens Mediation Service** on May 15, 2025

Case Totals														
Total Referrals			Conciliated			Mediated ¹			Facilitated			No DR Service ² %		
FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ %
279	387	108	0	3	3	116	140	24	0	0	0	58.4	63.0	+4.6

Case Source & Type Diversification Summary							
Top Three Referral Sources							
FY24			#	FY25			#
1	CTS: Courts		255	1	CTS: Courts		340
2	SEL: Self		13	2	OTH: Other		20
3	[Tie] Prosecutor & Other		4	3	LEG: Legal Organizations		14
Top Three Dispute Types							
FY24			#	FY25			#
1	CON: Breach Contract		206	1	CON: Breach Contract		307
2	DIK: Divorce w/ children		26	2	DIK: Divorce w/ children		30
3	LAN: Landlord/Tenant		12	3	LAN: Landlord/Tenant		23

Case Length	FY24	FY25	Δ
Intake to Disposition (days)	56.0	52.5	(3.5)
Mediation Duration (mins)	47.1	33.5	(13.5)

Report Notes:
¹ Includes cases mediated to agreement, partial agreement, and without agreement.
² Percent of cases referred where no dispute resolution event occurred

CDRP Center Caseload Statistics Mid-Fiscal Year Comparison Report

The following summary compares statistical caseload data reported for the periods October 1 through March 31 of Fiscal Year 2023-24 (FY24) and Fiscal Year 2024-25 (FY25).

Prepared for **Northern Community Mediation** on May 15, 2025

Case Totals														
Total Referrals			Conciliated			Mediated ¹			Facilitated			No DR Service ² %		
FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ %
185	199	14	14	6	(8)	109	86	(23)	0	0	0	33.5	53.8	+20.3

Case Source & Type Diversification Summary							
Top Three Referral Sources							
FY24			#	FY25			#
1	CTS: Courts		162	1	CTS: Courts		146
2	SEL: Self		12	2	OTH: Other		21
3	LEG: Legal Organizations		6	3	SEL: Self		18
Top Three Dispute Types							
FY24			#	FY25			#
1	CON: Breach Contract		106	1	CON: Breach Contract		94
2	VRJ: Victim Offender Restitution, Juv		13	2	PJC: Post Judgment Domestic		23
3	LAN: Landlord/Tenant		10	3	PBP: Public Policy		21

Case Length	FY24	FY25	Δ
Intake to Disposition (days)	17.0	17.5	+0.5
Mediation Duration (mins)	103.0	116.9	+13.9

Report Notes:
¹ Includes cases mediated to agreement, partial agreement, and without agreement.
² Percent of cases referred where no dispute resolution event occurred

CDRP Center Caseload Statistics Mid-Fiscal Year Comparison Report

The following summary compares statistical caseload data reported for the periods October 1 through March 31 of Fiscal Year 2023-24 (FY24) and Fiscal Year 2024-25 (FY25).

Prepared for **UPCAP Services** on May 15, 2025

Case Totals														
Total Referrals			Conciliated			Mediated ¹			Facilitated			No DR Service ² %		
FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ %
123	129	6	1	2	1	67	69	2	0	0	0	44.7	45.0	+0.2

Case Source & Type Diversification Summary							
Top Three Referral Sources							
FY24			#	FY25			#
1	CTS: Courts		112	1	CTS: Courts		116
2	SEL: Self		11	2	FFC: Friend, Family, Colleague		6
3	NA		0	3	SEL: Self		5
Top Three Dispute Types							
FY24			#	FY25			#
1	CON: Breach Contract		95	1	CON: Breach Contract		106
2	LAN: Landlord/Tenant		8	2	PJC: Post Judgment Domestic		9
3	PJC: Post Judgment Domestic		7	3	LAN: Landlord/Tenant		4

Case Length	FY24	FY25	Δ
Intake to Disposition (days)	7.5	7.0	(0.5)
Mediation Duration (mins)	62.3	77.4	+15.0

Report Notes:
¹ Includes cases mediated to agreement, partial agreement, and without agreement.
² Percent of cases referred where no dispute resolution event occurred

CDRP Center Caseload Statistics Mid-Fiscal Year Comparison Report

The following summary compares statistical caseload data reported for the periods October 1 through March 31 of Fiscal Year 2023-24 (FY24) and Fiscal Year 2024-25 (FY25).

Prepared for **Community Resolution Center** on May 15, 2025

Case Totals														
Total Referrals			Conciliated			Mediated ¹			Facilitated			No DR Service ² %		
FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ %
152	193	41	1	1	0	72	131	59	1	7	6	51.3	28.0	(23.3)

Case Source & Type Diversification Summary					
Top Three Referral Sources					
FY24		#	FY25		#
1	CTS: Courts	92	1	CTS: Courts	148
2	SEL: Self	44	2	SEL: Self	33
3	OTH: Other	13	3	PRS: Prosecutor	6
Top Three Dispute Types					
FY24		#	FY25		#
1	ODM: Domestic Matters	51	1	ODM: Domestic Matters	78
2	CON: Breach Contract	28	2	CON: Breach Contract	46
3	LAN: Landlord/Tenant	23	3	OTH: Other	15

Case Length	FY24	FY25	Δ
Intake to Disposition (days)	20.5	34.5	+14.0
Mediation Duration (mins)	101.5	100.3	(1.2)

Report Notes:
¹ Includes cases mediated to agreement, partial agreement, and without agreement.
² Percent of cases referred where no dispute resolution event occurred

CDRP Center Caseload Statistics Mid-Fiscal Year Comparison Report

The following summary compares statistical caseload data reported for the periods October 1 through March 31 of Fiscal Year 2023-24 (FY24) and Fiscal Year 2024-25 (FY25).

Prepared for **Conflict Resolution Services, Inc.** on May 15, 2025

Case Totals														
Total Referrals			Conciliated			Mediated ¹			Facilitated			No DR Service ² %		
FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ %
426	477	51	0	0	0	210	247	37	47	0	(47)	39.7	48.2	+8.5

Case Source & Type Diversification Summary							
Top Three Referral Sources							
FY24			#	FY25			#
1	CTS: Courts		414	1	CTS: Courts		459
2	SEL: Self		8	2	SEL: Self		14
3	BUS: Business/Corporation		3	3	BUS: Business/Corporation		4
Top Three Dispute Types							
FY24			#	FY25			#
1	CON: Breach Contract		250	1	CON: Breach Contract		321
2	LAN: Landlord/Tenant		65	2	ODM: Domestic Matters		93
3	ODM: Domestic Matters		53	3	DIK: Divorce w/ children		21

Case Length	FY24	FY25	Δ
Intake to Disposition (days)	26.5	34.5	+8.0
Mediation Duration (mins)	69.6	83.0	+13.3

Report Notes:
¹ Includes cases mediated to agreement, partial agreement, and without agreement.
² Percent of cases referred where no dispute resolution event occurred

CDRP Center Caseload Statistics Mid-Fiscal Year Comparison Report

The following summary compares statistical caseload data reported for the periods October 1 through March 31 of Fiscal Year 2023-24 (FY24) and Fiscal Year 2024-25 (FY25).

Prepared for **Resolution Services Center of Central Michigan** on May 15, 2025

Case Totals														
Total Referrals			Conciliated			Mediated ¹			Facilitated			No DR Service ² %		
FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ %
2536	1562	(974)	8	0	(8)	306	178	(128)	1976	1243	(733)	9.7	9.0	(0.7)

Case Source & Type Diversification Summary							
Top Three Referral Sources							
FY24			#	FY25			#
1	SCH: Education Institution		1948	1	SCH: Education Institution		1243
2	CTS: Courts		550	2	CTS: Courts		278
3	SEL: Self		24	3	SEL: Self		26
Top Three Dispute Types							
FY24			#	FY25			#
1	SCH: School Problems		1947	1	SCH: School Problems		1243
2	CON: Breach Contract		312	2	CON: Breach Contract		198
3	LAN: Landlord/Tenant		210	3	LAN: Landlord/Tenant		63

Case Length	FY24	FY25	Δ
Intake to Disposition (days)	8.0	6.5	(1.5)
Mediation Duration (mins)	35.5	57.2	+21.6

Report Notes:
¹ Includes cases mediated to agreement, partial agreement, and without agreement.
² Percent of cases referred where no dispute resolution event occurred

CDRP Center Caseload Statistics Mid-Fiscal Year Comparison Report

The following summary compares statistical caseload data reported for the periods October 1 through March 31 of Fiscal Year 2023-24 (FY24) and Fiscal Year 2024-25 (FY25).

Prepared for **Southeastern Dispute Resolution Services** on May 15, 2025

Case Totals														
Total Referrals			Conciliated			Mediated ¹			Facilitated			No DR Service ² %		
FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ %
863	228	(635)	2	7	5	150	86	(64)	189	53	(136)	60.5	36.0	(24.5)

Case Source & Type Diversification Summary					
Top Three Referral Sources					
FY24		#	FY25		#
1	CTS: Courts	840	1	CTS: Courts	165
2	CSR: Community, Social, Religious Organization	9	2	SEL: Self	36
3	[Tie] Legal Organization & Self	6	3	CSR: Community, Social, Religious Organization	21
Top Three Dispute Types					
FY24		#	FY25		#
1	LAN: Landlord/Tenant	776	1	LAN: Landlord/Tenant	132
2	ODM: Domestic Matters	20	2	CON: Breach Contract	25
3	RST: Real Estate	18	3	RST: Real Estate	18

Case Length	FY24	FY25	Δ
Intake to Disposition (days)	21.0	23.5	+2.5
Mediation Duration (mins)	64.1	84.8	+20.7

Report Notes:
¹ Includes cases mediated to agreement, partial agreement, and without agreement.
² Percent of cases referred where no dispute resolution event occurred

CDRP Center Caseload Statistics Mid-Fiscal Year Comparison Report

The following summary compares statistical caseload data reported for the periods October 1 through March 31 of Fiscal Year 2023-24 (FY24) and Fiscal Year 2024-25 (FY25).

Prepared for **Dispute Resolution Center of West Michigan** on May 15, 2025

Case Totals														
Total Referrals			Conciliated			Mediated ¹			Facilitated			No DR Service ² %		
FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ %
343	654	311	21	237	216	172	235	63	5	0	(5)	42.3	27.8	(14.4)

Case Source & Type Diversification Summary							
Top Three Referral Sources							
FY24			#	FY25			#
1	CTS: Courts		238	1	SCH: Education Institution		340
2	SCH: Education Institution		68	2	CTS: Courts		242
3	SEL: Self		11	3	SEL: Self		33
Top Three Dispute Types							
FY24			#	FY25			#
1	LAN: Landlord/Tenant		71	1	SCH: School Problems		339
2	DIK: Divorce w/ children		68	2	DIK: Divorce w/ children		85
3	SCH: School Problems		68	3	DIV:Divorce no children		58

Case Length	FY24	FY25	Δ
Intake to Disposition (days)	61.5	31.0	(30.5)
Mediation Duration (mins)	135.8	135.9	+0.1

Report Notes:
¹ Includes cases mediated to agreement, partial agreement, and without agreement.
² Percent of cases referred where no dispute resolution event occurred

CDRP Center Caseload Statistics Mid-Fiscal Year Comparison Report

The following summary compares statistical caseload data reported for the periods October 1 through March 31 of Fiscal Year 2023-24 (FY24) and Fiscal Year 2024-25 (FY25).

Prepared for **The Resolution Center** on May 15, 2025

Case Totals														
Total Referrals			Conciliated			Mediated ¹			Facilitated			No DR Service ² %		
FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ %
1226	1105	(121)	0	1	1	499	546	47	340	272	(68)	31.6	25.9	(5.7)

Case Source & Type Diversification Summary							
Top Three Referral Sources							
FY24			#	FY25			#
1	CTS: Courts		670	1	CTS: Courts		564
2	SCH: Education Institution		515	2	SCH: Education Institution		518
3	OTH: Other		32	3	OTH: Other		21
Top Three Dispute Types							
FY24			#	FY25			#
1	SCH: School Problems		515	1	SCH: School Problems		518
2	CON: Breach Contract		450	2	CON: Breach Contract		384
3	PRP: Property		157	3	PRP: Property		110

Case Length	FY24	FY25	Δ
Intake to Disposition (days)	17.5	14.0	(3.5)
Mediation Duration (mins)	44.1	35.0	(9.1)

Report Notes:
¹ Includes cases mediated to agreement, partial agreement, and without agreement.
² Percent of cases referred where no dispute resolution event occurred

CDRP Center Caseload Statistics Mid-Fiscal Year Comparison Report

The following summary compares statistical caseload data reported for the periods October 1 through March 31 of Fiscal Year 2023-24 (FY24) and Fiscal Year 2024-25 (FY25).

Prepared for **Marquette-Alger Resolution Service** on May 15, 2025

Case Totals														
Total Referrals			Conciliated			Mediated ¹			Facilitated			No DR Service ² %		
FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ %
138	82	(56)	0	0	0	101	62	(39)	0	0	0	26.8	24.4	(2.4)

Case Source & Type Diversification Summary							
Top Three Referral Sources							
FY24			#	FY25			#
1	CSR: Community, Social, Religious Organization		122	1	CTS: Courts		67
2	SCH: Education Institution		8	2	SEL: Self		9
3	SEL: Self		7	3	SCH: Education Institution		5
Top Three Dispute Types							
FY24			#	FY25			#
1	CON: Breach Contract		56	1	CON: Breach Contract		32
2	PJC: Post Judgment Domestic		33	2	PJC: Post Judgment Domestic		19
3	LAN: Landlord/Tenant		11	3	ODM: Domestic Matters		9

Case Length	FY24	FY25	Δ
Intake to Disposition (days)	17.0	36.5	+19.5
Mediation Duration (mins)	48.1	53.5	+5.4

Report Notes:
¹ Includes cases mediated to agreement, partial agreement, and without agreement.
² Percent of cases referred where no dispute resolution event occurred

CDRP Center Caseload Statistics Mid-Fiscal Year Comparison Report

The following summary compares statistical caseload data reported for the periods October 1 through March 31 of Fiscal Year 2023-24 (FY24) and Fiscal Year 2024-25 (FY25).

Prepared for **Mediation & Restorative Services** on May 15, 2025

Case Totals														
Total Referrals			Conciliated			Mediated ¹			Facilitated			No DR Service ² %		
FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ %
104	163	59	0	5	5	56	45	(11)	17	79	62	29.8	20.9	(8.9)

Case Source & Type Diversification Summary					
Top Three Referral Sources					
FY24		#	FY25		#
1	CTS: Courts	87	1	CTS: Courts	139
2	SEL: Self	12	2	SEL: Self	14
3	SCH: Education Institution	5	3	SCH: Education Institution	8
Top Three Dispute Types					
FY24		#	FY25		#
1	VRJ: Victim Offender Restitution, Juv	23	1	VRJ: Victim Offender Restitution, Juv	91
2	VRA: Victim Offender Restitution, Adult	18	2	PJC: Post Judgment Domestic	20
3	PJC: Post Judgment Domestic	16	3	VRA: Victim Offender Restitution, Adult	14

Case Length	FY24	FY25	Δ
Intake to Disposition (days)	43.5	42.5	(1.0)
Mediation Duration (mins)	128.8	114.0	(14.8)

Report Notes:
¹ Includes cases mediated to agreement, partial agreement, and without agreement.
² Percent of cases referred where no dispute resolution event occurred

CDRP Center Caseload Statistics Mid-Fiscal Year Comparison Report

The following summary compares statistical caseload data reported for the periods October 1 through March 31 of Fiscal Year 2023-24 (FY24) and Fiscal Year 2024-25 (FY25).

Prepared for **Oakland Mediation Center** on May 15, 2025

Case Totals														
Total Referrals			Conciliated			Mediated ¹			Facilitated			No DR Service ² %		
FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ %
3558	1289	(2,269)	0	0	0	431	378	(53)	942	8	(934)	61.4	70.1	+8.6

Case Source & Type Diversification Summary							
Top Three Referral Sources							
FY24			#	FY25			#
1	CTS: Courts		3539	1	CTS: Courts		1259
2	SEL: Self		18	2	SEL: Self		25
3	OTH: Other		1	3	OTH: Other		5
Top Three Dispute Types							
FY24			#	FY25			#
1	LAN: Landlord/Tenant		2112	1	CON: Breach Contract		710
2	CON: Breach Contract		740	2	PJC: Post Judgment Domestic		190
3	PJC: Post Judgment Domestic		223	3	DIV:Divorce no children		133

Case Length	FY24	FY25	Δ
Intake to Disposition (days)	17.5	31.5	+14.0
Mediation Duration (mins)	81.1	75.6	(5.5)

Report Notes:
¹ Includes cases mediated to agreement, partial agreement, and without agreement.
² Percent of cases referred where no dispute resolution event occurred

CDRP Center Caseload Statistics Mid-Fiscal Year Comparison Report

The following summary compares statistical caseload data reported for the periods October 1 through March 31 of Fiscal Year 2023-24 (FY24) and Fiscal Year 2024-25 (FY25).

Prepared for **Community Mediation Services** on May 15, 2025

Case Totals														
Total Referrals			Conciliated			Mediated ¹			Facilitated			No DR Service ² %		
FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ %
327	329	2	29	27	(2)	171	176	5	8	1	(7)	36.4	38.0	+1.6

Case Source & Type Diversification Summary							
Top Three Referral Sources							
FY24			#	FY25			#
1	CTS: Courts		264	1	CTS: Courts		267
2	SEL: Self		11	2	SEL: Self		42
3	CSR: Community, Social, Religious Organization		9	3	LEG: Legal Organizations		13
Top Three Dispute Types							
FY24			#	FY25			#
1	CON: Breach Contract		140	1	CON: Breach Contract		137
2	PJC: Post Judgment Domestic		62	2	PJC: Post Judgment Domestic		53
3	ODM: Domestic Matters		27	3	ODM: Domestic Matters		49

Case Length	FY24	FY25	Δ
Intake to Disposition (days)	24.0	25.5	+1.5
Mediation Duration (mins)	65.7	83.3	+17.6

Report Notes:
¹ Includes cases mediated to agreement, partial agreement, and without agreement.
² Percent of cases referred where no dispute resolution event occurred

CDRP Center Caseload Statistics Mid-Fiscal Year Comparison Report

The following summary compares statistical caseload data reported for the periods October 1 through March 31 of Fiscal Year 2023-24 (FY24) and Fiscal Year 2024-25 (FY25).

Prepared for **Mediation Services** on May 15, 2025

Case Totals														
Total Referrals			Conciliated			Mediated ¹			Facilitated			No DR Service ² %		
FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ %
256	194	(62)	8	0	(8)	180	88	(92)	0	25	25	26.6	41.8	+15.2

Case Source & Type Diversification Summary							
Top Three Referral Sources							
FY24			#	FY25			#
1	CTS: Courts		163	1	CTS: Courts		163
2	SCH: Education Institution		84	2	SCH: Education Institution		23
3	FFC: Friend, Family, Colleague		3	3	SEL: Self		5
Top Three Dispute Types							
FY24			#	FY25			#
1	SCH: School Problems		83	1	DIK: Divorce w/ children		48
2	PJC: Post Judgment Domestic		60	2	PJC: Post Judgment Domestic		40
3	DIK: Divorce w/ children		41	3	ODM: Domestic Matters		32

Case Length	FY24	FY25	Δ
Intake to Disposition (days)	23.5	51.5	+28.0
Mediation Duration (mins)	78.0	99.2	+21.2

Report Notes:
¹ Includes cases mediated to agreement, partial agreement, and without agreement.
² Percent of cases referred where no dispute resolution event occurred

CDRP Center Caseload Statistics Mid-Fiscal Year Comparison Report

The following summary compares statistical caseload data reported for the periods October 1 through March 31 of Fiscal Year 2023-24 (FY24) and Fiscal Year 2024-25 (FY25).

Prepared for **The Dispute Resolution Center** on May 15, 2025

Case Totals														
Total Referrals			Conciliated			Mediated ¹			Facilitated			No DR Service ² %		
FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ %
314	284	(30)	2	1	(1)	88	90	2	13	32	19	67.2	56.7	(10.5)

Case Source & Type Diversification Summary							
Top Three Referral Sources							
FY24			#	FY25			#
1	CTS: Courts		291	1	CTS: Courts		258
2	SEL: Self		14	2	PRS: Prosecutor		11
3	PRS: Prosecutor		6	3	SEL: Self		7
Top Three Dispute Types							
FY24			#	FY25			#
1	CON: Breach Contract		221	1	CON: Breach Contract		167
2	LAN: Landlord/Tenant		28	2	LAN: Landlord/Tenant		36
3	PRP: Property		22	3	OTH: Other		27

Case Length	FY24	FY25	Δ
Intake to Disposition (days)	31.0	51.0	+20.0
Mediation Duration (mins)	96.2	94.0	(2.2)

Report Notes:
¹ Includes cases mediated to agreement, partial agreement, and without agreement.
² Percent of cases referred where no dispute resolution event occurred

CDRP Center Caseload Statistics Mid-Fiscal Year Comparison Report

The following summary compares statistical caseload data reported for the periods October 1 through March 31 of Fiscal Year 2023-24 (FY24) and Fiscal Year 2024-25 (FY25).

Prepared for **Wayne Mediation Center** on May 15, 2025

Case Totals														
Total Referrals			Conciliated			Mediated ¹			Facilitated			No DR Service ² %		
FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ	FY24	FY25	Δ %
1075	569	(506)	0	1	1	324	291	(33)	166	7	(159)	54.4	47.5	(7.0)

Case Source & Type Diversification Summary					
Top Three Referral Sources					
FY24		#	FY25		#
1	CTS: Courts	1002	1	CTS: Courts	376
2	SEL: Self	60	2	SEL: Self	156
3	[Tie] Community, Social, Religious Organization & Other	5	3	PRS: Prosecutor	16
Top Three Dispute Types					
FY24		#	FY25		#
1	LAN: Landlord/Tenant	523	1	CON: Breach Contract	282
2	CON: Breach Contract	281	2	DIK: Divorce w/ children	99
3	ODM: Domestic Matters	98	3	ODM: Domestic Matters	65

Case Length	FY24	FY25	Δ
Intake to Disposition (days)	15.5	25.5	+10.0
Mediation Duration (mins)	58.5	96.8	+38.3

Report Notes:

- ¹ Includes cases mediated to agreement, partial agreement, and without agreement.
- ² Percent of cases referred where no dispute resolution event occurred