

January 7, 2020

## For more information contact Jane Millar at 231.487.1771

## A Website Enhancement

As a part of the NCM Board orientation for new Board member Emily Hoffman, Executive Director Jane Millar took advantage of the situation to demonstrate the new videos that are on the Northern Community Mediation website. Funding was awarded by the Petoskey-Harbor Springs Area Community Foundation and the Charlevoix County Community Foundation to develop a total of 17, 30-second videos that explain how mediation works.

NCM contracted with Abuzz Creative to design and develop the videos. As Millar explained, "Going into the unknown can be a frightening experience. Often, individuals are nervous about coming to mediation for the first time. They do not know what to expect. The videos, along with the support of the Case Managers, help to make people realize that mediation is really just a matter of the parties sitting down together and having a conversation with neutral mediators to facilitate the process."

To view the videos go to <a href="www.northernmediation.org">www.northernmediation.org</a>. For the videos explaining the eight programs (School Attendance, American Veterans, Victim-Offender Reconciliation, First-Time, Offender Reconciliation, Child Protection, Special Education, Preventative Shoplifting, and Anti-Bullying), go to the drop downs under Programs in the menu. The nine dispute types (small claims, general civil, parenting time, divorce/domestic, employment, guardianship/custody, personal, landlord/tenant, and other types) are found in the drop down under dispute types in the menu.

Northern Community Mediation is a non-profit organization that provides an alternative means of resolving conflict. Trained mediators, who meet with the parties involved in a dispute, facilitate so that the individuals themselves can resolve the conflict

Anyone interested in learning more about Northern Community Mediation should contact Dr. Jane Millar at 231.487.1771.

Pictured from left to right: Dr. Jane Millar & Emily Hoffman