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For more information contact Jane Millar at 231.487.1771

MI-Resolve Comes to Charlevoix and Emmet Counties

The Michigan Supreme Court Office of Dispute Resolution has announced the availability of its MI-Resolve online dispute resolution tool in Charlevoix and Emmet counties. MI-Resolve provides an efficient and accessible way of resolving disputes that are typically filed as small claims, general civil, or landlord-tenant cases in the district court. This online service is one of the first of its kind in the nation.

“Keeping the virtual doors of justice open to everyone in Michigan has never been more important. Confronting the COVID-19 crisis makes closing the justice gap all the more urgent,” said Chief Justice Bridget M. McCormack. “Opening up online dispute resolution to Charlevoix and Emmet county residents represents a huge step toward achieving that goal.”

Through MI-Resolve, parties can go online to negotiate directly with the other party, or have a Community Dispute Resolution Center (in this case, Northern Community Mediation) mediator help them resolve their dispute. If the dispute is resolved, the system produces the necessary court forms for filing in the individual courts. Also, the service is free, involving no cost to the parties or court.

The system is a game-changer for people who are busy with work or children and can benefit from mediation without leaving home, particularly as the state continues to operate under a shelter-in-place order.

Types of cases that have been managed through MI-Resolve to date:

- Repayment of vehicle and personal loans;
- Non-delivery or quality of goods and services;
- Car accident (attempts to collect the deductible);
- Landlord/Tenant (return of security deposit and disputes over the amount of security);
- Return of private property between parties ending a domestic relationship;
- Completion of repairs or home improvements (contractor/home repairs); and
- Neighbor use of property that does not belong to them, i.e. building a fence on the neighbor’s lot.

It is important to note, however, that these are just examples of the types of cases that can be resolved through MI-Resolve.

For a brief explanation of how MI-Resolve works, go to <https://f.io/Hd7DR3su> . Anyone interested in taking advantage of the MI-Resolve initiative can go to <https://;cii2.courtinnovations.com/MINCM> and open a case. Additionally, parties should not hesitate to contact Executive Director Dr. Jane Millar at Northern Community Mediation for assistance in using MI-Resolve.

Northern Community Mediation is a non-profit organization that provides an alternative means of resolving conflict. Trained mediators, who meet with the parties involved in a dispute, facilitate so that the individuals themselves can resolve the conflict

Anyone interested in learning more about Northern Community Mediation should contact Dr. Jane Millar at 231.487.1771.

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