



Northern Community Mediation

Where The Solution Is Up To You

Serving Emmet &
Charlevoix Counties

December 10, 2004

For more information contact Jane Millar at 231.487.1771

Helping Others

Non-profit organizations are dedicated to helping others. The only aspect that differs from one agency to another is the specific nature of the assistance that they give. In their generosity to help others, however, non-profits often forget to take care of themselves.

It was this premise that motivated Northern Community Mediation to seek a grant from the Petoskey-Harbor Springs Community Foundation to develop a series of workshops that would focus upon the needs of non-profit employees. Specifically, the curriculum would target non-profit organizations for the purpose of training the staff in the various skills involved in conflict resolution.

NCM is piloting this project with Hospice of Little Traverse Bay so that the curriculum can be tested for its effectiveness. Upon completion of the pilot project, NCM will offer the series to other non-profit organizations. The first session, Conflict Theory, provides the foundation for the series. Upon completion of that session, an organization will be able to choose to participate in either one or all five of the remaining sessions: Communication Skills, Power and Conflict, Diversity and Culture, Problem Solving, Team Building.

Anyone interested in learning more about Northern Community Mediation's workshops for non-profit organizations should contact Dr. Jane Millar at 231.487.1771.

Pictured is Kathy Lame, Program Director for NCM, as she conducts a session on conflict theory with the Hospice of Little Traverse Bay staff.

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